## 2023 Aetna Medicare Advantage Plan Information

Thank you for your interest in applying for the Aetna Medicare Advantage plan. Below are links to the items which are part of the Enrollment Packet you would receive if we were to mail it to you. Please take note and make sure to review the information. You will be receiving an "Enrollment Verification Call" from Aetna within 7 days of the application receipt.

#### Enrollment Packet – click links below to view the information

Star Rating: <u>HMO / PPO / HMO (Prime & Value)</u>

**Application Download** 

Summary of Benefits: Choice II Plan PPO / Choice Plan PPO / Eagle PPO / Eagle II PPO / Freedom Plan PPO /

Prime Plan HMO / Value Plan HMO

Provider Search
Pharmacy Search

Formulary

### Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15<sup>th</sup> to December 7<sup>th</sup>. This will give you a January 1<sup>st</sup> effective date for your new plan.

### Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15<sup>th</sup> and December 7<sup>th</sup>. *If they are signed prior to October 15<sup>th</sup> they will be returned to you with a new application.* If they are received after December 7<sup>th</sup>, you will not be able to change plans until the next AEP for January of the following year.

### Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to the company. You may fax, upload, email or mail your application in to CDA Insurance:

CDA Insurance LLC

PO Box 26540 Eugene, Oregon 97402 Fax: 1.541.284.2994 or 888.632.5470

Secure File Upload: <u>Click here</u> Email: <u>cs@cda-insurance.com</u>

If you should have any questions on the application, please call a licensed insurance agent at 1.800.884.2343 or 1.541.434.9613. Our website: <a href="http://www.medicare-texas.net">http://www.medicare-texas.net</a>

Y0062 MULTIPLAN CDA INSURANCE Texas 2023 (Pending)



### Confirm your enrollment period

Typically, you may enroll in a Medicare Advantage Plan during the Annual Enrollment Period (AEP) from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Read the following statements carefully and check the box if the statement applies to you. By checking a box you certify that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

Prospective member name	Medicare Number
Reason for Annual Enrollment Period Eligibility	
☐ I'm enrolling between 10/15/22-12/7/22 during th	e current Annual Enrollment Period.
Reasons for Initial Enrollment Period Eligibility	
☐ I'm new to Medicare.	
☐ I'm new to Medicare, and I was notified about ge- coverage started.	tting Medicare after my Part A and/or Part B
☐ I had Medicare prior to now, but I'm now turning	65.
Reasons for Open Enrollment Period Eligibility	
Between 1/1/23 and 3/31/23:	
☐ I'm in a Medicare Advantage plan and want to ma	ake a change.
Between 4/1/23 and 12/31/23:	
☐ I'm in a Medicare Advantage plan and have had N change.	Medicare for less than 3 months. I want to make a
Reasons for Special Enrollment Period Eligibility	
☐ I moved to a new address that's outside my curre plan is a new option for me. I moved on/	
☐ I was released from jail. I was released on/_	/ (date).
☐ I moved back to the United States after living out://(date).	side the country. I returned to the U.S. on
$\hfill\Box$ I recently got lawful presence status in the United	l States. I got this status on// (date).
☐ I recently had a change in my Medicaid (newly go assistance, or lost Medicaid) on/(	· · · · · · · · · · · · · · · · · · ·
☐ I recently had a change in my Extra Help paying f change in the level of Extra Help, or lost Extra Hel	
	(continued on next page)





Prospective member name	Medicare Number
Reasons for Special Enrollment Per	iod Eligibility (continued)
☐ I have both Medicare and Medicaid Help paying my Medicare drug co	d, my state helps pay for my Medicare premiums, or I get Extra verage.
☐ I dropped my coverage in a PACE (/(date).	(Programs of All-Inclusive Care for the Elderly) plan on
$\ \square$ I live in a long-term care facility, lik	e a nursing home or a rehabilitation hospital.
☐ I recently moved out of a long-term moved out of the facility on/_	n care facility, like a nursing home or rehabilitation hospital. I / (date).
	verage (creditable coverage), or my other non-Medicare coverage red creditable coverage. I lost my drug coverage on
$\ \square$ I left coverage from my employer of	or union (including COBRA coverage) on// (date).
☐ I'm in a State Pharmaceutical Assistance Program.	stance Program, or I am losing help from a State Pharmaceutical
☐ I lost my coverage because my pla Medicare.	n no longer covers the area that I live or it ended its contract with
☐ I was enrolled in a plan by Medicar enrollment in that plan started on _	re (or my state) and I want to choose a different plan. My // (date).
☐ I lost my Special Needs Plan becaudisenrolled from the plan on/	use I no longer have a condition required for that plan. I was/ (date).
Management Agency, or by Feder	major disaster (as declared by the Federal Emergency al, my state or my local government). One of the other statements make my request because of the disaster.
allows you to enroll, you can call us a days a week, from October 1 to March	ply to you, but you feel you have a special circumstance which t <b>1-833-859-6031 (TTY: 711)</b> . We're here 8 AM to 8 PM, seven a 31 and 8 AM to 8 PM, Monday through Friday, from April 1 to etermine if you qualify for a Special Election Period.
Otherwise, note the reason for your S if you're eligible.	pecial Election period below. Aetna may contact you to determine
☐ Other SEP Reason:	



### **Enrollment Request Form**

Agent Use Only:							
Agent Name:							
NPN#:							

### To enroll in an Aetna plan, please provide the following information:

## Choose your plan

Check the plan you want to enroll in.

□ *Aetna Medicare Value Plan (HMO) (H8332-002)	<b>\$0.00</b> per month
□ *Aetna Medicare Prime Plan (HMO) (H4523-021)	<b>\$0.00</b> per month
□ Aetna Medicare Freedom Plan (PPO) (H2293-013)	<b>\$0.00</b> per month
□ Aetna Medicare Choice II Plan (PPO) (H3288-002)	<b>\$18.00</b> per month
□ Aetna Medicare Choice Plan (PPO) (H3288-016)	<b>\$0.00</b> per month
□ Aetna Medicare Eagle II (PPO) (H2293-012)	<b>\$0.00</b> per month
□ Aetna Medicare Eagle Plan (PPO) (H3288-049)	<b>\$0.00</b> per month

Note: Plans with an asterisk (\*) next to the plan name must have a Primary Care Provider (PCP) assigned. See the Choose your Primary Care Provider (PCP) information below.

**Proposed Effective Date of Coverage:** \_\_/\_\_/\_\_\_ Effective dates are based on the enrollment period you're using to enroll and the Centers for Medicare & Medicaid Services' regulations. Unless you are new to Medicare or are eligible for a Special Election Period (SEP), your effective date will be January 1. Aetna cannot guarantee the effective date you've requested will be honored.

## **Choose your Primary Care Provider (PCP)**

Some of our plans coordinate your care through a PCP. We have noted these plans with an asterisk (\*) next to the plan name (*Example: "\*Aetna Prime Plan (HMO)"*). If you selected a plan noted with an asterisk, and do not choose a PCP, we may not pay for your care and will assign a PCP to you. **Please note that a specialist is not considered a valid PCP selection.** 

If the plan you have selected does NOT have an asterisk (\*) next to the plan name, you still have the option to choose a PCP. When we know who your doctor is, we can better support your care.

Write in the **name**, **Provider ID** and **Primary Care ID** of your primary care provider (PCP) below. Visit our online provider directory at **AetnaMedicare.com/findprovider** or call **1-833-859-6031 (TTY: 711)** to find provider information or a network PCP for your specific plan selection.

Full name of your PCP (first and last na	ame)	Are you a current patient?				
		□ Yes □ No				
Provider ID (located in the provider dir	ectory)					
Primary Care ID (located in the provide	er directory)					
Your information						
Last name	First Name		Middle initial			
Birth date  M M D D Y Y Y Y	Sex  M F	Phone number: () Is this a mobile number? □ Yes				
Email address						
Permanent residence street address	- including A	pt/Suite/Unit (a PO Box is not allo	wed)			
City	County	State	ZIP code			
Mailing address - including Apt/Suite	e/Unit (if diffe	rent from your permanent street ac	ddress)			
	City	State	ZIP code			

### **Your Medicare information**

This information is on your red, white and blue Medicare insurance card You must have Medicare Part A and Part B to join a Medicare Advantage plan.

			Effective Date:				
Medicare N	umber:	HOSPITAL (Part A)	//				
		MEDICAL (Part B)	//				
Answer the	ese important questions						
□ Yes □ No	1. Will you have other <u>prescription</u> drug coverage in addition to Aetna Medicare?  Some individuals may have other drug coverage, including other private insurance, TRICARE, Federal employee health benefits coverage, VA benefits, or state pharmaceutical assistance programs. If "Yes," please list your other coverage and your identification (ID) number(s) for this coverage:						
	Name of other coverage:						
	ID # for this coverage:						
	Group # for this coverage:						
□ Yes □ No	2 Are you encolled in your state'	Modicald program?					
Lifes Lino							
	If "Yes," write in your Medicaid num	oer: 					
		·					

## Please tell us a little more about yourself

## Answering these questions is your choice. You can't be denied coverage because you don't fill them out.

Are you Hispanic, Latino/a, or Spanish origin? Select all that apply.						
□ No, not of Hispanic, Latino/a, or Sp	anish origin	☐ Yes, Mexican, Mexican American, Chicano/a				
☐ Yes, Puerto Rican		□ Yes, Cub	oan			
☐ Yes, another Hispanic, Latino/a, or	Spanish origin					
$\ \square$ I choose not to answer.						
What's your race? Select all that apply	/.					
□ American Indian or Alaska Native	□ Asian India	ın		Black or African American		
□ Chinese	□ Filipino			Guamanian or Chamorro		
□ Japanese	□ Korean			Native Hawaiian		
□ Other Asian	☐ Other Pacific Islander			Samoan		
□ Vietnamese	□ White					
☐ I choose not to answer.						
Indicate your <b>preferred spoken lang</b>	<b>uage</b> (if not Eng	glish):				
☐ Spanish ☐ Other (please specif	y):					
Indicate your <b>preferred written language</b> (if not English):						
☐ Spanish ☐ Other (please specify):						
If you need information in another language or accessible format (for example, large print or braille), contact us at <b>1-833-859-6031 (TTY: 711)</b> , 8 AM to 8 PM, seven days a week, from October 1 to March 31 and 8 AM to 8 PM. Monday through Friday, from April 1 to September 30.						

## Plan premium and/or late enrollment penalty (LEP) payment

Let us know how you want to pay your monthly plan premium (including any late enrollment penalty you may owe). Please select an option even if your plan has a \$0 premium. If you don't select a payment option, we'll automatically send you an invoice each month.

### **Electronic Funds Transfer (EFT) from checking or savings account**

- You won't need to remember to send in a check each month.
- The money is automatically taken from your account on the 10<sup>th</sup> of each month (or the following business day).
- We will withdraw the total amount due on your account. This includes your current monthly premium payment, as well as any past due payments at the time of the monthly draft.

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	В	ank	naı	me	:					_														
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		uto oar						fr	om	my	Soc	ial S	Sec	urit	y A	dmi	nist	trat	tion (	(59	SA) or Railroa	ıd Retir	ement	
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- Program (SPAP) is paying part of your premium.
- You are enrolling in a plan with a \$0 premium and you do not owe a late enrollment penalty.
- You are enrolling in a Dual-Eligible Special Needs Plan (DSNP) or an Institutional Special Needs Plan (ISNP).
- SSA or RRB will tell us when your premium deduction will start coming out of your SSA/RRB check. You'll need to pay your premiums directly to us for any months the SSA/RRB doesn't cover. We'll send you an invoice for the months SSA/RRB doesn't cover.
- Sometimes SSA/RRB may not accept the request for deductions from your SSA/RRB check. If they don't accept the deduction request, we'll send you an invoice to pay your monthly premium.

### Monthly payments by invoice

- You can mail us a check with your payment slip each month.
- You can go online and pay by debit or credit card after your enrollment in the plan is active.
- You can bring your invoice to any retail CVS Pharmacy and pay with cash, credit card, or debit card. (This service is not available at CVS Pharmacy Target® or Schnucks Pharmacy locations.) (continued)

# Plan premium and/or late enrollment penalty (LEP) payment Additional notes about payment and options

- Social Security will contact you if you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D IRMAA). You'll have to pay this extra amount as well as your plan premium. You will either have the amount withheld from your SSA or RRB benefit check, or be billed directly by Medicare or the RRB. Do not send your Part D IRMAA payment to us.
- Written EFT terminations must be received before the 1<sup>st</sup> of the month of the EFT transaction. EFT transactions will occur on the 10<sup>th</sup> of the month in the amount of the balance due.
- If you owe a late enrollment penalty, you can pay the penalty by EFT, mail or have it taken out of your SSA or RRB benefit check.
- People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. Medicare could pay for 75% or more of your drug costs, including monthly prescription drug premiums, annual deductibles, and co-insurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty. Many people qualify for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213 (TTY: 1-800-325-0778). You can also apply for Extra Help online at www.socialsecurity.gov/prescriptionhelp.
- If you qualify for Extra Help with your Medicare prescription drug costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

## Read this important information and sign below

- If you currently have health coverage from an employer or union, joining Aetna Medicare could affect your employer or union health benefits. You could lose your employer or union health coverage if you join Aetna Medicare. Read the communications your employer or union sends you. If you have questions, visit their website, or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.
- I must keep both Hospital (Part A) and Medical (Part B) to stay in Aetna Medicare.
- By joining this Medicare Advantage plan, I acknowledge that Aetna Medicare will share my
  information with Medicare, who may use it to track my enrollment, to make payments, and for other
  purposes allowed by Federal law that authorize the collection of this information (see Privacy Act
  Statement below).

#### **PRIVACY ACT STATEMENT**

- The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)," System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA Private Fee-For-Service (PFFS), MA Medical Savings Account (MSA) plans).
- MA-only plans: I understand that when my Aetna Medicare coverage begins, I must get all of my
  medical benefits from Aetna Medicare. MA-PD plans: I understand that when my Aetna Medicare

coverage begins, I must get all of my medical and prescription drug benefits from Aetna Medicare. **All plans:** Benefits and services provided by Aetna Medicare and contained in my Aetna Medicare "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Aetna Medicare will pay for benefits or services that are not covered.

- The information on this enrollment form is correct to the best of my knowledge. I understand that if I
  intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that:
- 1) this person is authorized under State law to complete this enrollment, and
- 2) documentation of this authority is available upon request from Medicare.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our DSNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. Plan features and availability may vary by service area.

Signature		Today's date
If you're an authorized representative provide the following information.	helping someone fill out this form, y	ou must sign above and
Name	Address	
Phone number (	Relationship to enrollee	

According to the Paperwork Reduction Act (PRA) of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

**IMPORTANT:** Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "How to Enroll" on the first page of this form to send your completed form to the plan.

### **AGENT USE ONLY**

### Agent/producer/broker/representative must complete this section

Applicant's name									
	If you are the <u>agent/producer/broker/employed sales representative</u> , you must provide the following information and submit it with the completed application.								
□ Yes □ No	Was the Scope of Appointment (SOA) completed? (The SOA must be agreed to by the Medicare beneficiary prior to any personal individual marketing appointment.)  If "No," why not?:								
□ Yes □ No	Was the SOA captured electronically or by telephone?  If "Yes," please provide the confirmation/ID number:  Attach the SOA or indicate why it's not available:								
Name of age	nt/producer/broker/sales rep:	Tiffany Jackson							
Phone number	er: 541-434-9613	National Producer Number (NPN): 14254716							
□ Check box if application received at a retail kiosk.									
NOTE: If the agent/producer/broker/employed sales representative takes receipt of this application, a signature and date are <u>REQUIRED</u> below. Your signature indicates you understand that this application must be submitted within two calendar days of this date.									
Signature of a rep:	Date agent received the Individual Enrollment Request Form:								

Copy and keep this completed form for your records. The completed election period checklist on page 1 must be included with the form.

Fax or mail the completed form to:

Aetna Medicare PO Box 7405 London, KY 40742 Fax: 1-866-756-5514

 $NG23 \frac{1_{\text{MM}}}{\text{MM}} \frac{1}{\text{DD}} \frac{1}{\text{HH}}$ 



## Scope of Sales Appointment Confirmation Form

The Centers for Medicare & Medicaid Services requires agents to document the scope of a marketing appointment prior to any individual sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

Please initial below beside the type of product(s) you want the agent to discuss. (Refer to page 2 for product type descriptions.)								
Stand-alone Medicare Prescription Drug Plans (Part D)								
Medicare Advantage Plans (Part C) and Cost Plans								
Dental/Vision/Hearing Products								
Supplemental Health Products								
Medicare Supplement (Medigap) Products								

By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed above. Please note, the person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the Federal government. This individual may also be paid based on your enrollment in a plan. Signing this form does NOT obligate you to enroll in a plan, affect your current or future enrollment, or enroll you in a Medicare plan.

belleficially of Authorized Representative Signature	and Signature Date.						
Signature:	Signature Date:						
If you are the authorized representative, please sign	above and print below:						
Representative's Name:	Your Relationship to the Beneficiary:						
To be completed by Agent:							
Agent Name: Tiffany Jackson	Agent Phone: 541-434-9613						
Beneficiary Name:	Beneficiary Phone:						
Beneficiary Address:							
Initial Method of Contact: (Indicate here if beneficiary was	s a walk-in.)						
Agent's Signature:							
Plan(s) the agent represented during this meeting:	Date Appointment Completed:						
Plan use only							
Agent, if the form was signed by the beneficiary at time of appointment, provide explanation why SOA was not documented prior to meeting:							

Scope of Appointment documentation is subject to CMS record retention requirements.



## Medicare Advantage Plan Enrollment Receipt

### Agent/Broker: Complete and leave with enrollee.

Keep this as proof of your enrollment request until Medicare has confirmed your enrollment and you receive your member materials. This receipt is not a guarantee of enrollment.

This receipt is for your records only. No further action is necessary.

Applicant	
Name:	
Today's Date:	Proposed Effective Date:
Call your Agent/Broker if you have any questions	
Agent/Broker Name:	
Agent/Broker Phone Number:	Agent/Broker ID:

If you would like a complete copy of your enrollment form, call us at **1-800-562-6315 (TTY: 711)**, 8 AM to 8 PM, seven days a week, from October 1 to March 31 and 8 AM to 8 PM, Monday through Friday, from April 1 to September 30. Please allow at least 3 business days for us to process your application. **You'll need to provide your application tracking number, located at the bottom of this page.** 

Reminder - Your enrollment request is for a Medicare Advantage plan (Part C). These plans:

- Replace Original Medicare that's provided by the federal government
- Cover all your Part A and Part B benefits
- Don't supplement your Original Medicare coverage like Medicare Supplement or Medigap plans

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. Our DSNPs also have contracts with State Medicaid programs. Plan features and availability may vary by service area.